

Informacion general / General Info

Extras

CDW (COLLISION DAMAGE WAIVER)

Deductible 10% must be paid when responsible of the accident. Deductible calculated according to KellyBlue Book. Deductible 10% for total destruction. TP (THEFT PROTECTION) Deductible 10%, partial theft is excluded. PLI (PRIMARY LIABILITY INSURANCE) Cover damage to third parties, both real property and medical expenses. PAI (PERSONAL ACCIDENT INSURANCE) Protects vehicle occupants, covers medical expenses caused by an accident in the vehicle. Processing administration FEE \$5,000 pesos.

Flat tire policy

Driver is responsible for having the tire repaired with a patch when a nail or a similar pointy object is pinching the tire. If the tire is no longer good for driving caused by negligence, the driver will be responsible to replace the tire for a new one. Expenses are not included.

Lost key policy

New key replacement costs depend on vehicle type + a \$800 pesos administration/processing fee. Car-locksmith service/Battery boosts depend on service provider + \$1,200 pesos administration/processing FEE. Expect \$3,000 - 5,000 mxn pesos replacement cost for a new key.

Road assistance

New key replacement costs depend on vehicle type + a \$1,200 pesos administration/processing fee. Car-locksmith service/Battery boosts depend on service provider + \$1,200 pesos administration/processing FEE. Expect \$3,000 - 5,000 mxn pesos replacement cost for a new key.

Speeding tickets & Traffic offenses

Tow service included in Merida city and 100 KMm around, includes Izamal, Progreso, Celestun, Telchac.

Extra kilometers will be charged.

Speeding tickets, traffic offenses committed within the hired period agreed will be charged to the driver of the vehicle + a \$3,500 pesos administration/processing FEE.

Fees

Most plans are unlimited kilometers, for Limited plans the extra kilometers will be charge at \$13.00 pesos each KM.

Smoking Policy

A \$6,000-8,000 pesos cleaning fee will be assessed for vehicles returned with evidence of smoking. It is a big job to get rid of ash and smell, we use a ozone generator, dry vapor vacuum, seat and floor mat removal, this puts the vehicle out of service for 2-4 days.